
Field Service Representative (US)

Location

Houston, Texas USA, Bakersfield, California, USA and Syracuse, New York, USA.

Summary

TransCanada Turbines (TCT) is the sole authorized overhaul, repair and maintenance service provider for Siemens Energy and General Electric (GE) aeroderivative industrial gas turbines, serving an expanding international client base.

TCT's key strength is our people, who offer quality and flexibility that only an independent organization can provide.

We are currently looking for motivated Field Service Representatives to join our field service team.

Reporting to the Branch Manager, the Field Service Representative is responsible for supporting maintenance, repairs, inspections, unit installations and commissioning activities of GE and Siemens industrial gas turbines.

Duties

The duties may include but will not be limited to the following:

- Support Depot based activities to accomplish the repair and overhaul of General Electric and Siemens industrial gas turbines, ensuring that this work is carried out in accordance with the applicable OEM manuals, TCT specifications and procedures, and standard industry practices.
- Perform in field maintenance, repairs, inspections, unit installations, commissioning, and any other in field service activities as required.
- Perform in field maintenance and modifications on control systems, packages and ancillary equipment.
- Help to ensure that customer expectations are met, in terms of delivery, cost, quality and responsiveness.
- Work with the engine team(s) to ensure a focused, constructive and communicative working environment, delivering high levels of personal and company performance.
- Monitor and maintain tooling and equipment. Ensure that this equipment is kept in a safe reliable working order. Remove from service any tool or equipment found to be defective.
- Make recommendations on tooling and equipment to be provisioned for a gas generator field service group.
- Monitor field service activities to ensure that they are carried out in a healthy, safe, and environmentally conscience manner, per TCT policies and procedures. Take steps to correct any condition that violates this fundamental principle. Recognize and ensure adherence to customer policies.

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- Make recommendations on policy and procedures to improve field service, shop productivity and the profit of the company in general, as well as contributing to continuous improvement initiatives.
 - Work with the Repair and Overhaul Project Managers to ensure that their objectives are met.
 - Assist with the set-up of a field service capability, providing operational and maintenance support.
 - Report on business development and field service issues/progress on a regular basis, as defined by the Branch Manager.
 - Work with marketing, trading, and supply partners where necessary to achieve goals of
 - TransCanada Turbines and assist in developing and improving customer relations wherever possible. This will include performing sales visits on behalf of the Branch
 - Manager, Services and the Vice President, Sales.
 - Represent TransCanada Turbines in any and all activities, as requested by the Branch
 - Manager, Services.
 - Increase knowledge of the HSE Policy and Manual and maintain a positive attitude towards the health and safety of myself and my coworkers.
 - Take ownership of HSE issues and demonstrate enthusiasm and support for HSE.
 - Other duties as directed by the Branch Manager.

Employee and team flexibility is of prime importance to TransCanada Turbines. It is important that all employees are willing and able to assist with any activity, at any time, as necessary to support the needs of a changing and demanding customer base in the gas turbine repair and overhaul business. The ability to travel globally is a requirement for the Field Service Representative at TransCanada Turbines.

Requirements

- 5 years related experience or a combination of education working with overhauls and repairs on Industrial Gas Turbines or related Industry/equipment.
- Must be willing to travel for extended periods of time with little notice
- Post offer background check, medical and drug screen is required
- Must possess a valid Driver's License and Passport

We Offer

- A comprehensive benefits package
- Company 401K match
- Disability and Life Insurance
- Paid time off
- Bonus

Qualified candidates can apply directly to recruitment@tcturbines.com
For more information about TCT please visit our website: www.tcturbines.com

****Only those selected for an interview will be contacted****

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The minimum training and/or educational requirement for this role is 5 years related experience or a combination of education and experience that allows the individual to adequately perform the role, determined by the Branch Manager and Director, Global Field Services.