

Quality Advisor

Location:

Calgary, Alberta, Canada

Summary

TransCanada Turbines (TCT) is the sole authorized overhaul, repair and maintenance service provider for Siemens Energy and General Electric (GE) aeroderivative industrial gas turbines, serving an expanding international client base.

TCT's key strength is our people, who offer quality and flexibility that only an independent organization can provide.

We are currently looking for an experienced **Quality Advisor** to join our growing team in our Airdrie depot location.

Reporting to the Manager, Quality and Production Support, the **Quality Advisor** is responsible for coordinating, implementing, and maintaining all the mandatory aspects of TCT's ISO9001 Quality Management System (QMS).

This role has a wide-reaching responsibility requiring a high comprehension of technical and commercial functions within TCT's business. The position requires a strong working knowledge of Quality Management principles and tools while maintaining a flexible team focused approach.

Duties

The duties will include but will not be limited to the following:

- Take ownership of the ongoing effectiveness of the TCT ISO9001 Quality Management System elements.
- Take ownership and support all department leaders in the maintenance, review, updating, and improvement of QMS Documentation.
- Take ownership of the Continual Improvement Program (QIC/QEC) to ensure improvement projects are effective and implemented across all areas of the business.
- Support the operation of the Customer Feedback process, including monitoring customer feedback and monthly metric reporting.
- Take ownership of TCT's Internal Audit Program, including scheduling, planning, and supporting Internal Auditors throughout the process.
- Tracking and timely closure of Internal Audit NCR's and the coordination of associated Corrective and Preventative actions.
- Participate in external ISO Certification and OEM Audits.
- Ensure TCT's Document archive and retrieval system is effective.

- Support the Quality Coordinator with TCT's measuring device calibration program to ensure all such devices are properly tracked and calibrated.
- Take ownership of the NCR process within the internal NCR system.
- Assist all NCR owners with Root Cause determination, corrective actions and timely close out of NCRs.
- Support the Quality Coordinator with maintenance and improvement of the Engine Data Management (EDM) System.
- Assist the Manager, Quality and Production Support with the preparation and execution of the annual Management Review process.
- Assist with tracking and reporting of Quality and business performance metrics, monthly.
- Increase knowledge of HSE Policy/Manuals and maintain a positive attitude towards the health and safety of myself and my coworkers.
- Take ownership of HSE issues and demonstrate enthusiasm and support for HSE.
- Other duties as directed by the Manager, Quality and Production Support.

Employee / team flexibility is of prime importance to TransCanada Turbines. It is important that all employees are willing and able to assist with any activity, at any time, as necessary to support the needs of a changing and demanding customer base in the gas turbine repair and overhaul business.

Qualifications

- A technical diploma or related Quality education is highly desirable, however a combination of education & experience will be considered.
- Minimum 5 years relevant experience in a Quality or Engineering role.
- Previous experience in aerospace or industrial turbine industry is an asset.
- Strong comprehension and experience in ISO9001 Quality Systems.
- Trained ISO 9001 Internal or Lead Auditor will be considered an asset.
- Ability to read and interpret technical drawings, geometric dimensioning & tolerancing and industrial specifications and standards.
- Strong planning, organizational, analytical and decision-making skills are essential.
- Working knowledge of continual improvement, process excellence and lean principles.
- Proficient with Microsoft Office Suite applications (Outlook, Word, and Excel).
- Good interpersonal, oral and written communication skills.

Company Requirements:

- Successful completion of a criminal background check
- Successful completion of a post-offer medical and drug & alcohol test

Qualified candidates can apply directly to recruitment@tcturbines.com
 For more information about TCT please visit our website: www.tcturbines.com

****Only those selected for an interview will be contacted****

